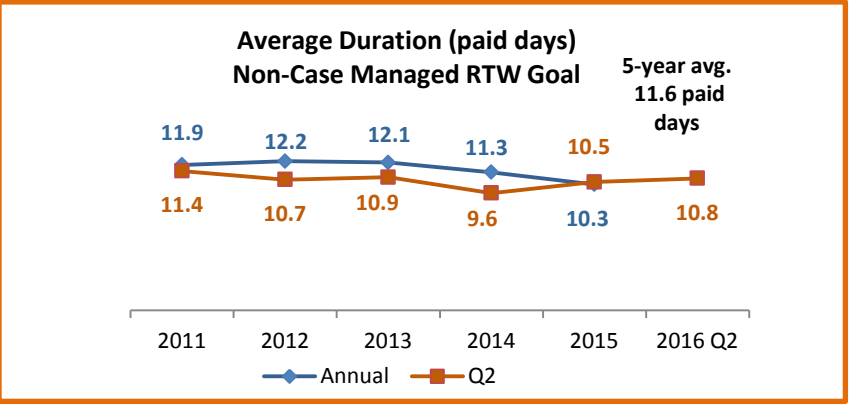
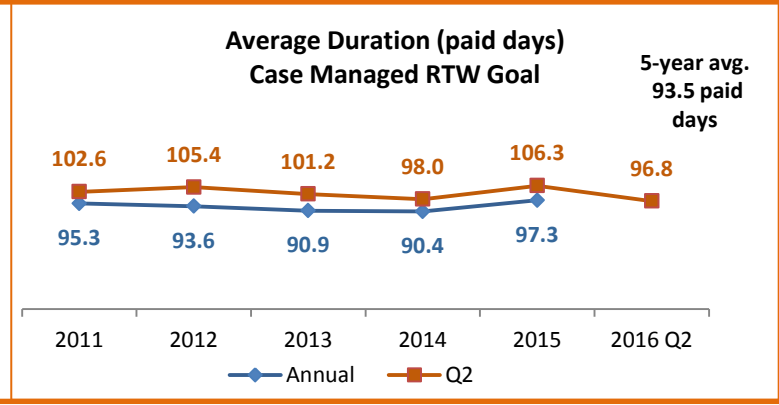
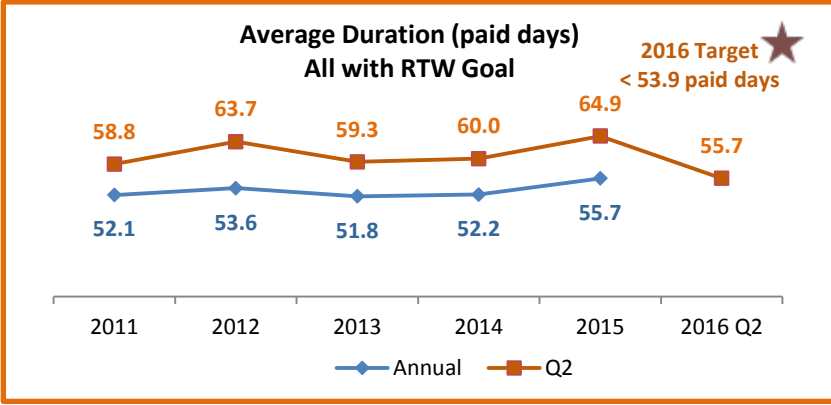


2016 Support Goal – 2nd Quarter, 2016

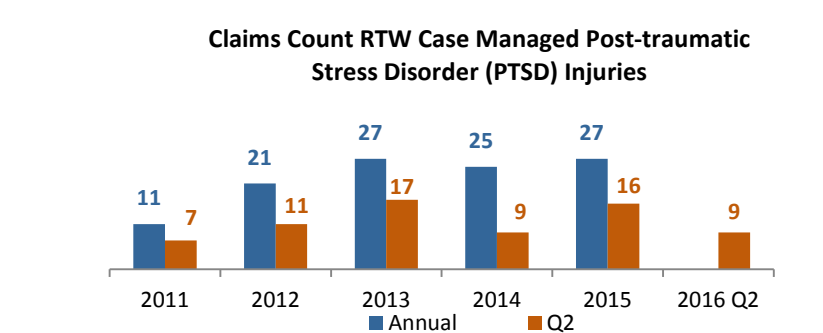
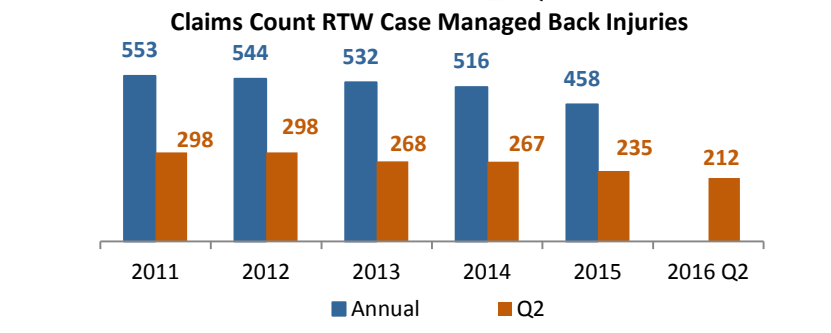
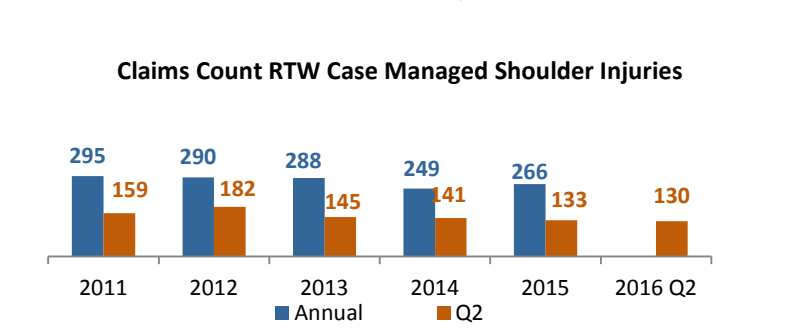
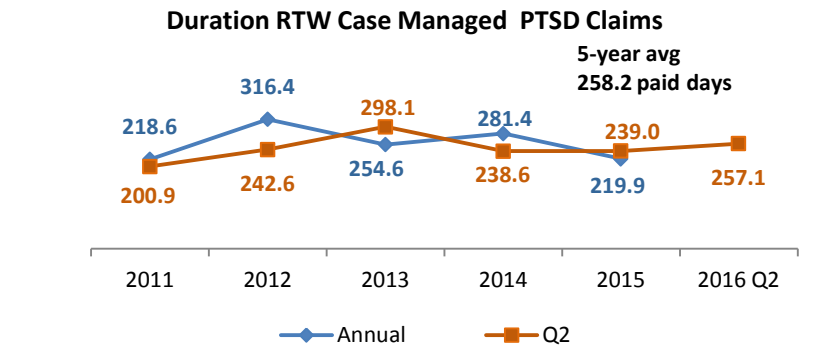
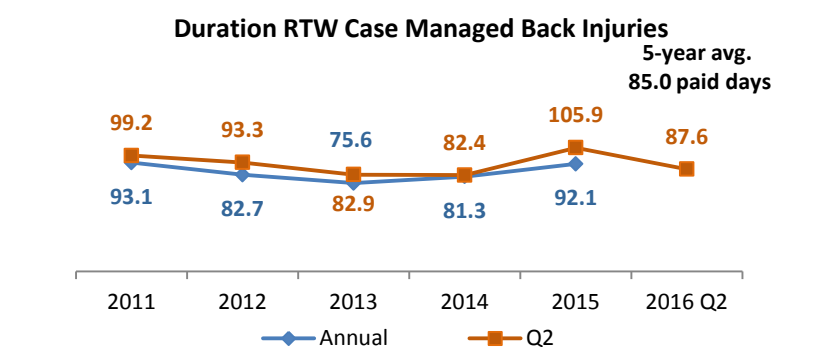
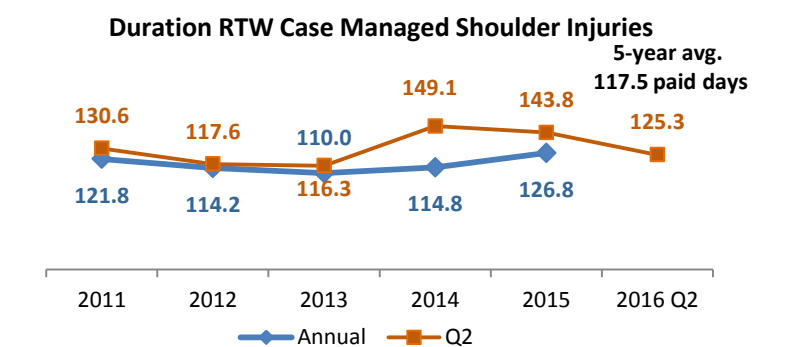


Strategy 1: Advancing and implementing leading practices in medical rehabilitation

Initiative: Shoulder Soft Tissue Injury Program
(Implemented July, 2011)

Initiative: Low Back Injury Management Program
(Pilot commenced April, 2012)

Initiative: Psychological Conditions Management
(Implemented best practice for PTSD)



Strategy 2: Promoting a culture for occupational medicine in New Brunswick

Initiative: Physician Information / Education

- Difficult RTW Discussions workshops for universal audience in development.

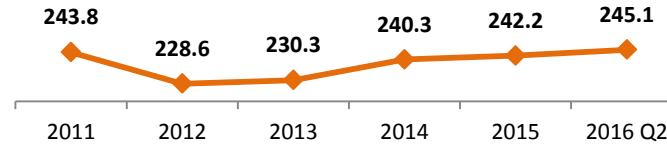
Initiative: Service Delivery Model

- Occ. Med. Service Delivery Phase 1 report received. JD Irving Research Chair will use this to seek support from employers for a broad stakeholder initiative to formulate a universal team-based approach to accommodation.
- DISNet initiatives on neuroimaging for concussion pilot with Harvard Medical School, and imaging in the degenerative knee pilot.

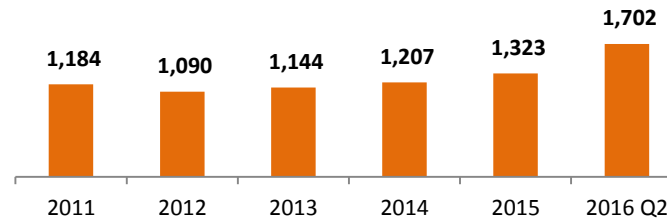
Strategy 3: Building and delivering proven programs and processes for medical case management

Initiative: Standards and Continuum

Duration Case Managed Claims (Open)



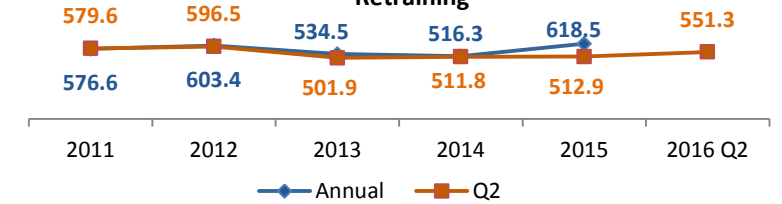
Claims Count Case Managed (Open)



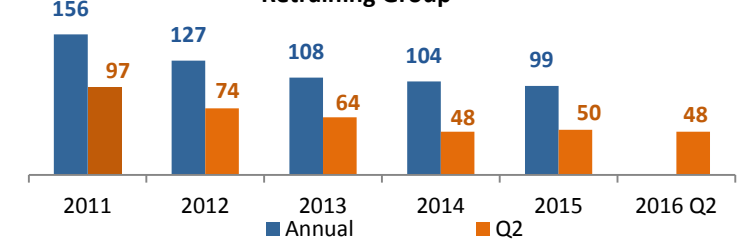
Strategy 4: Developing and executing best practices for alternate return to work case management

Initiative: Vocational Rehabilitation – Piloting Self-Determination

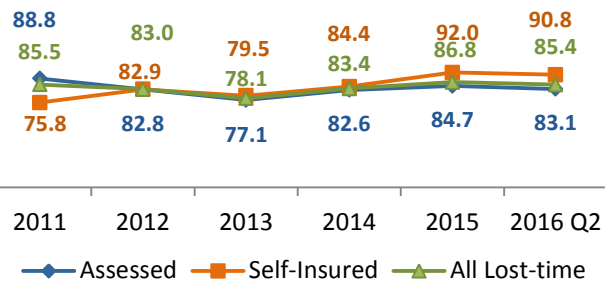
Duration Claims with Vocational Rehabilitation Retraining



Claims Count Vocational Rehabilitation Retraining Group



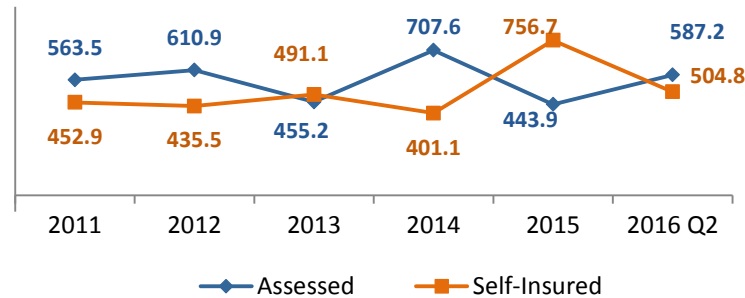
Average Duration All Lost Time Claims (Closed)*



Claim Count	2011	2012	2013	2014	2015	2016Q2
Assessed	3307	3146	2923	2911	2819	1313
Self-insured	1166	1141	1168	1157	1114	526
All Lost-time	4478	4290	4095	4073	3934	1840

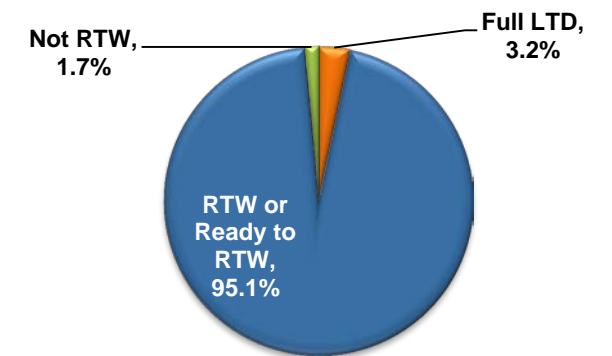
*Includes vocational rehabilitation, third party, inter-jurisdiction, Appeals, and full long-term disability claims

Average Duration Case Managed Appeals



Claim count	2011	2012	2013	2014	2015	2016Q2
Assessed	55	41	46	52	43	15
Self-insured	13	21	23	18	11	5

Working Results



*Five year average (complete end): 96.2 % RTW or Ready to RTW, 2.4% Full LTD, and 1.3% did not RTW

Scorecard Information updated as of June 30, 2016