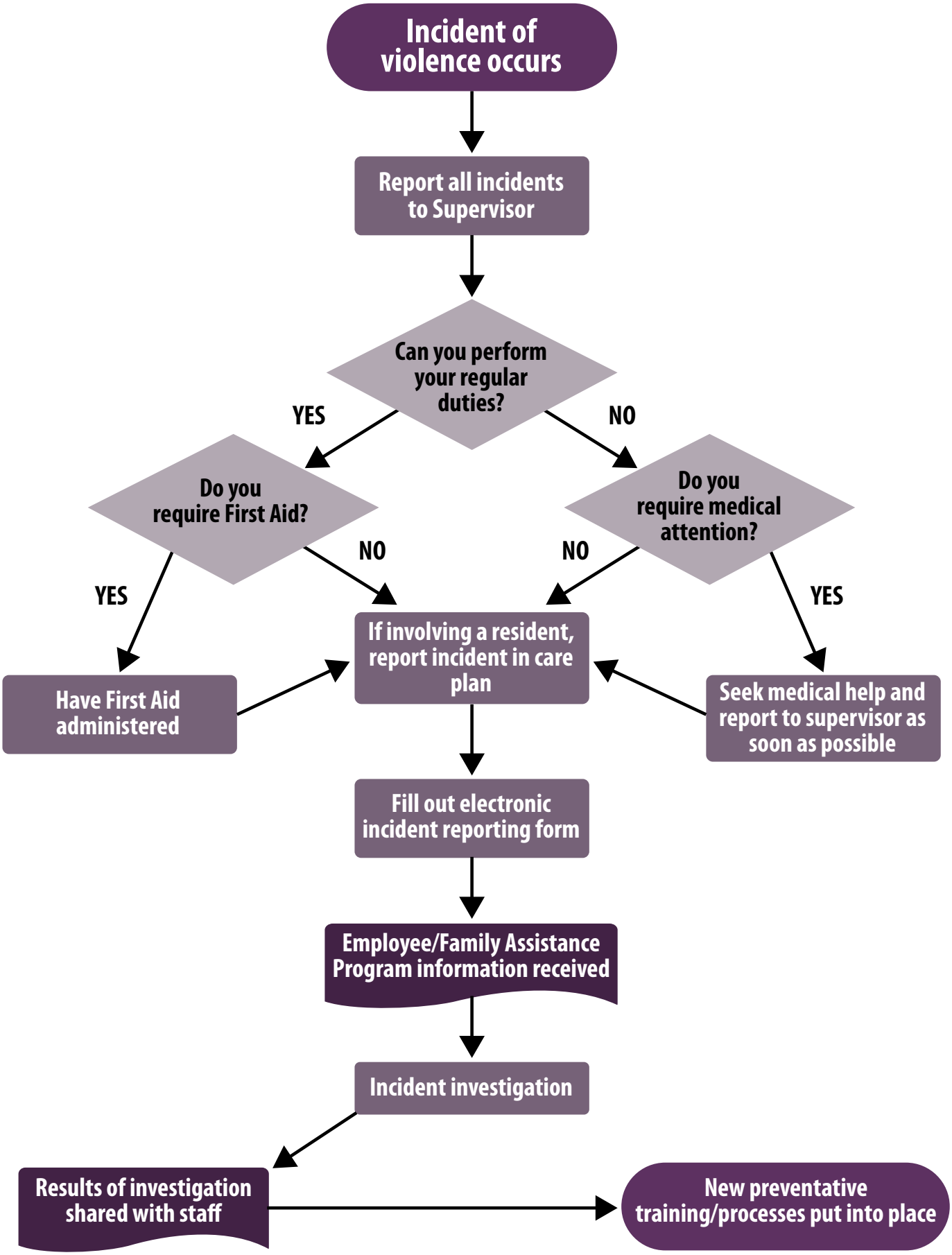
Incident of violence occurs
Report all incidents to Supervisor
Can you perform your regular duties?
YES
NO
Do you require First Aid?
Do you require medical attention?
YES
NO
NO
YES
Have First Aid administered
If involving a resident, report incident in care plan
Seek medical help and report to supervisor as soon as possible
Fill out electronic incident reporting form
Employee/Family Assistance Program information received
Incident investigation
Results of investigation shared with staff
New preventative training/processes put into place