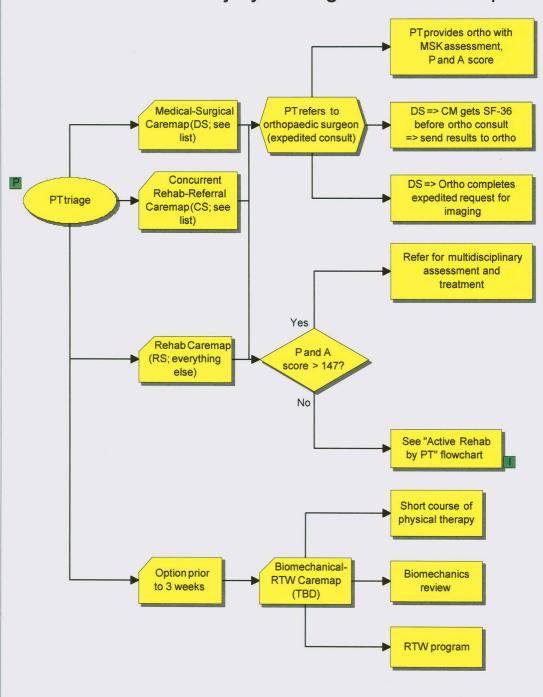
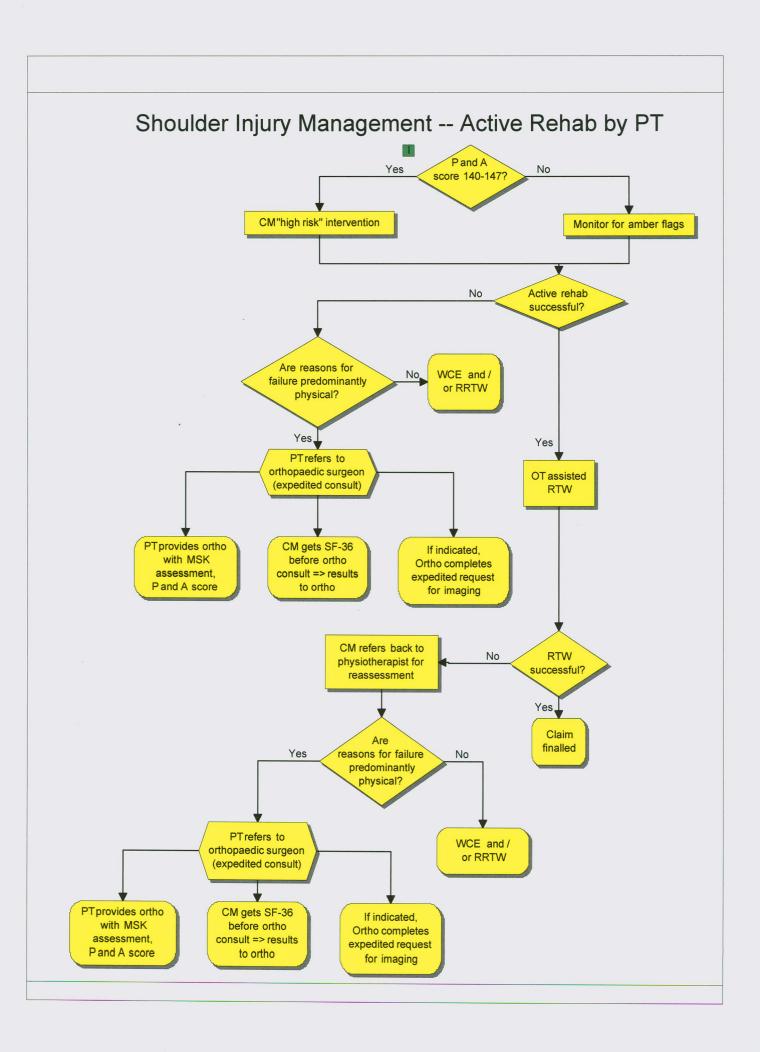
## Shoulder Injury Management Caremap - Entry Criterion Shoulder injury Claimant off Claimant working, work AND no AND confirmed RTW date 2nd set of chiro 3rd set of PT Stalled Transfer to case requested accommodation requested management FP refers to ortho or for MRI Refer to WorkSafeNB PT Transfer to case Fax "lost time" management Worker does not consultant for review => referral letter to FP query refer for shoulder have an urgent assessment and triage medical-surgical condition If indicated, refer to Refer to physiotherapist Ortho contacts WorkSafeNB physiotherapist WorkSafeNB Fax "SHLDRFP5" network for MSK PTconsultant for referral network for MSK identifies referral letter to FP assessment; P and A score to PTfor assessment assessment; has been made Pand A score and triage **PTConsultant** Prioritize adjudication => contacts Fax "SHLDRFP5" claim accepted claim manager letter to FP Prioritize Refer to PT adjudication => Consultant claim accepted Is shoulder No Stop algorithm program Fax appropriate letter to indicated? FP=> cc Ortho Yes Refer to physiotherapist Triage into network for MSK caremap assessment: Pand A score

## Shoulder Injury Management Caremap - Triage





## Shoulder Injury Management - Program Coverage Injured at work Medical services No Compensable injury? not covered by WorkSafeNB Yes. Yes No Lost time? Not in the program Off work at 3-4 weeks after Yes date of accident or recurrence? No. In the program Not in the program Manage as per Manage as per Referral to past practice past practice physiotherapy Physician refers Physician must to physio refer to physio Physio does not Physio does not Yes By case refer to ortho refer to ortho manager? orthopaedic surgeon Referrals to specialists No not paid at expedited rate unless specifically Paid at regular Referral is to a approved prior to Referrals to specialists rate specific therapist referral not paid at expedited and paid at pilot No rate unless specifically physiotherapist? rate approved prior to referral Yes Consultation not paid at expedited Consultation paid rate; and WorkSafeNB may notify at expedited rate surgeon that it won't cover consultation fee (surgeon's office should contact WorkafeNB to see if it is paying for the consult or if the consult is to be charged to Medicare)