



FAQs: WorkSafeNB is updating its supplier network information

Why are we collecting this information?

WorkSafeNB is modernizing and updating its Finance and HR systems. To prepare for this change, we require information from suppliers to help ensure a smooth transition.

What will you do with the data?

This data will be for WorkSafeNB purposes only. We'll enter your information into our Oracle-based system, allowing you to continue to do business with us without any disruption. If you are not set up on Electronic Fund Transfer (EFT), we'll also use this information to make this transition.

When will the new system take effect?

The system will take effect on January 31, 2026.

Can I provide this information over the telephone instead?

Absolutely. You can contact a member of our Supply Chain Management team directly: 506-633-3557.

I have another business that has not been approached to provide this information. Why not?

It could be one of two reasons:

- Your business provides supplies and services to injured workers only. This system change currently only affects suppliers or service providers who fully or in part provide supplies or services to WorkSafeNB as a corporation.
- We have yet to reach out to the business. You can provide the information proactively by following [this link](#).

I'd like to learn more about this. Who can I contact?

You can call our Supply Chain Management team at 506-633-3557 or email SCM.GCA@ws-ts.nb.ca.